

[Patreon Help Center](#) > [PATRON RESOURCES](#) > [Other Benefits](#)

🔍 Search

## Articles in this section



# How do I receive my Discord role?



Jamie

Follow

## What is Discord?

Discord is an all-in-one voice and text chat platform that creators can use to help connect with their Patreon community. Learn more about Discord on their website [here](#).

## In this guide we'll cover:

- [How do I get my Discord role when I become a patron?](#)
- [How do I get my Discord role when a creator I already support adds Discord?](#)
- [Troubleshooting, if you haven't received access to your Discord role](#)
- [Frequently asked questions](#)

## How do I get my Discord role when I become a patron?

Hooray, you've become a patron of a creator who offers access to a Discord server where you can interact with their community. The first thing you'll need to do is connect your Discord account to your Patreon account.

Follow the steps below to connect Discord to your Patreon account:

**Step 1:** Make sure you're in the right Tier. If you made a "custom pledge," instead of joining a Tier, you'll not be assigned any Discord roles.

**Step 2:** After you confirm your payment amount, and Tier selection, you'll be taken to your creator's Thanks page. If you're already connected to your Discord account on Patreon, click **"View on Discord."**

It's real: you're now a patron of [Loralei!](#)



Here's a note from [Loralei!](#):

♥ Thank you, thank you, THANK YOU ♥

You have no idea what your support means to me

**What this means for me**

This means more funds to create my music. It means being able to hire a producer for my upcoming album. It means being able to take the time off that I need to focus on song writing.

It means the 🌍 to me.

**Want to access your Discord rewards now?**

This creator has a Discord server where patrons chat with each other and form community. Discord is all-in-one voice and text chat that's free, secure, and works on both your desktop and phone.

[View on Discord](#)

[Learn more about Discord rewards](#)

**Want to listen to Loralei's posts with your favorite podcast app?**

<https://www.patreon.com/rss/lor...> [Copy Link](#)

Add this private link to your favorite podcast player on your phone or computer. The link will work on players like Apple Podcasts, Overcast, Feedly and more. [Learn More](#)

If you haven't connected your Patreon account to Discord yet, click the option to **"Connect to Discord."**

It's real: you're now a patron of [Loralei!](#)



Here's a note from [Loralei!](#):

♥ Thank you, thank you, THANK YOU ♥

You have no idea what your support means to me

**What this means for me**

This means more funds to create my music. It means being able to hire a producer for my upcoming album. It means being able to take the time off that I need to focus on song writing.

It means the 🌍 to me.

**Want to claim your Discord rewards now?**

This creator has a Discord server where patrons chat with each other and form community. Discord is all-in-one voice and text chat that's free, secure, and works on both your desktop and phone.

[Connect To Discord](#)

[Learn more about Discord rewards](#)

**Want to listen to Loralei's posts with your favorite podcast app?**

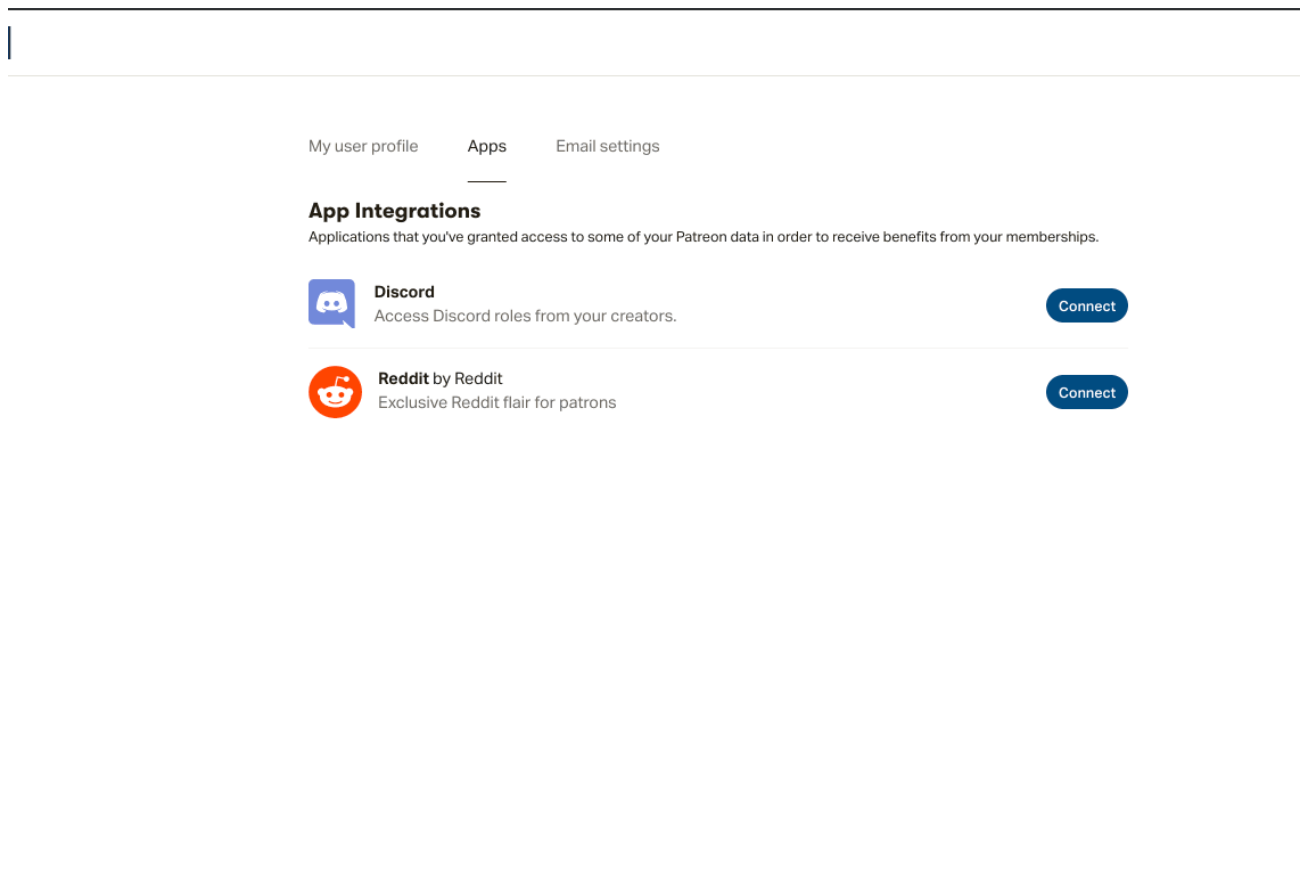
<https://www.patreon.com/rss/lor...> [Copy Link](#)

Add this private link to your favorite podcast player on your phone or computer. The link will work on players like Apple Podcasts, Overcast, Feedly and more. [Learn More](#)

**Step 3:** If your Discord account is already connected, clicking the "**View on Discord**" option will open a browser window to Discord, where you can log in and see the server.

If you haven't connected to Discord, clicking "**Connect to Discord**," will take you to the [Apps tab](#) of your profile settings page. Click the button to "**Connect**" next to Discord, and log in to your Discord account.

**Don't have a Discord account yet?** Select the option to "**Register**" in the pop-up window that appears, and follow the prompts.



**Step 4:** Now that your Patreon and Discord accounts are communicating, our integration will assign you the role tied to your Tier!

You can access your new role by logging in to your [Discord](#) account.

### Accessing your Discord role from the email we sent you?

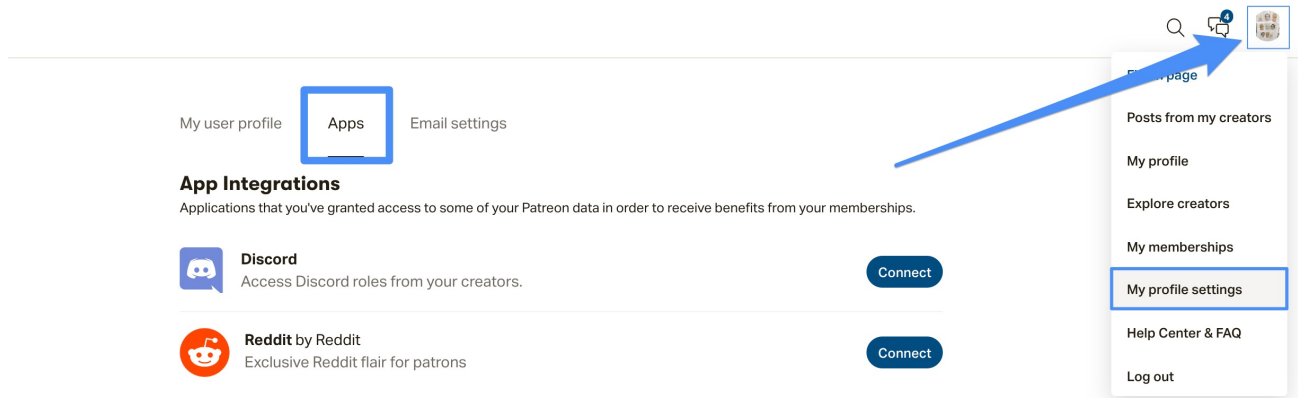
Click the "**Connect to Discord**" button in that email, and go through the steps above, starting [here](#).

## My creator just added Discord as a benefit — how do I get my Discord role?

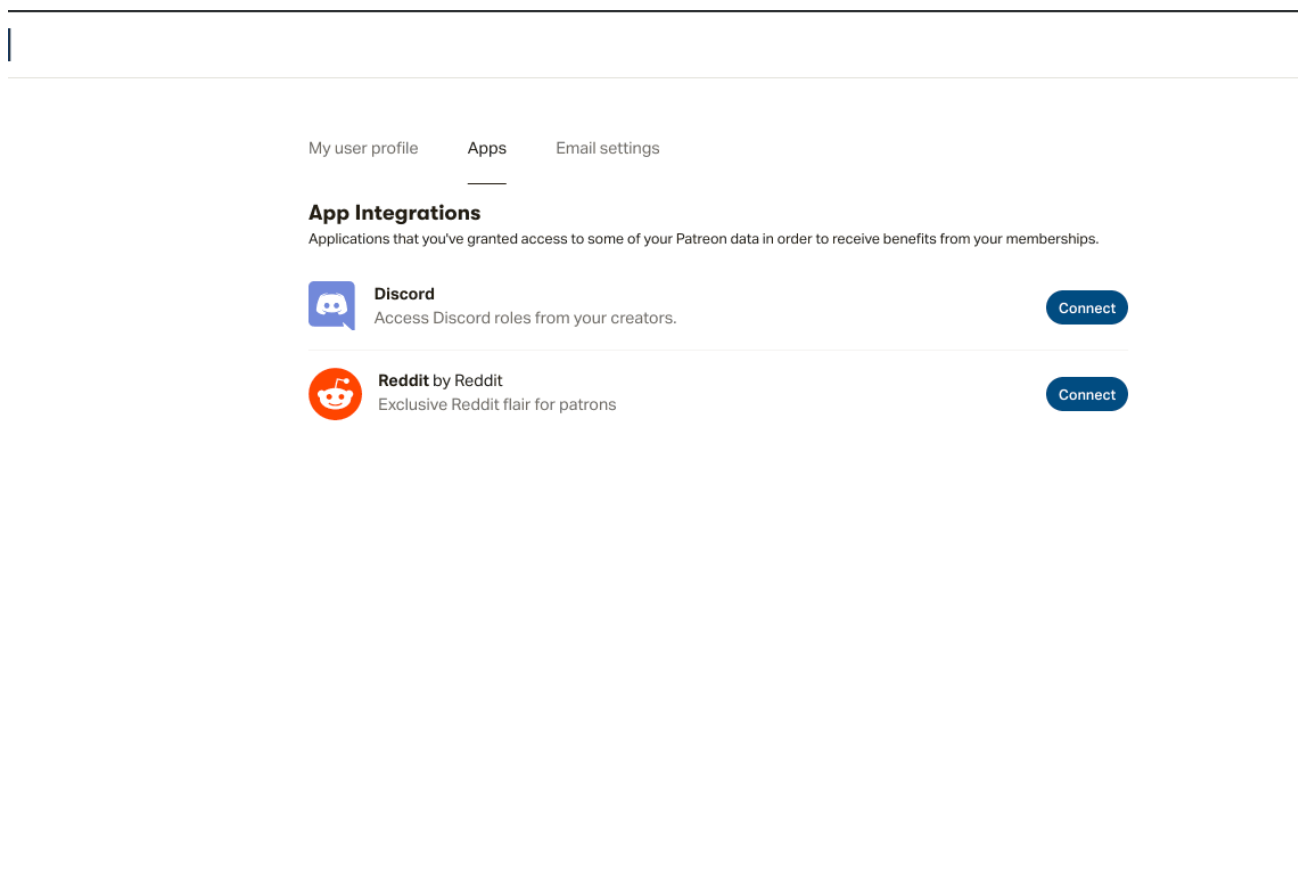
If your creator is introducing Discord roles as a new benefit, don't worry, as an existing patron, the new benefit will be extended to you.

When a creator announces that they've included Discord as a new benefit for patrons in your Tier, follow the steps bellow to access your role:

**Step 1:** Log in to your Patreon account, and head to the [Apps tab](#) of your profile settings page.



**Step 2:** Click the option to “**Connect**” option next to **Discord**.



**Step 3:** Now that your Patreon and Discord accounts are communicating, our integration will assign you the role tied to your Tier!

You can access your new role by logging in to your [Discord](#) account.

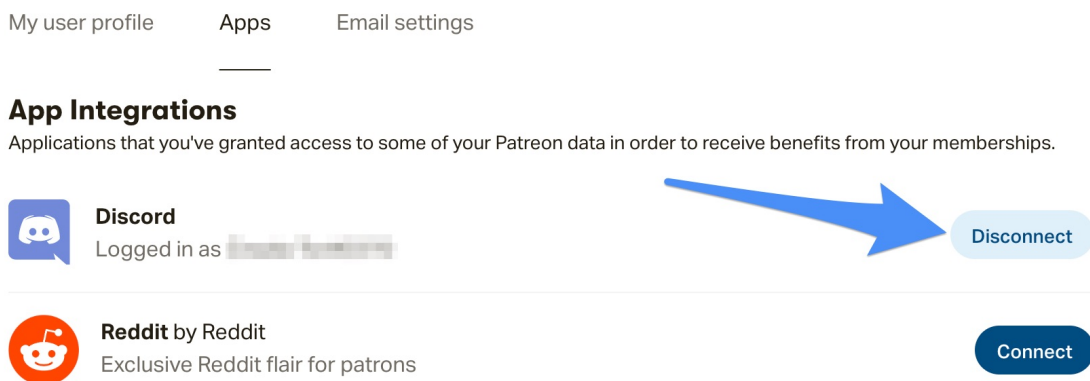
**Note:** Already have Discord connected to your Patreon account for another membership? Then there's nothing you need to do! You should see the server for the creator who's now offering Discord appear when you next log in to Discord.

## I need more assistance receiving access to my Discord role

---

If it's been a few hours and you *still* don't have access to a creator's Discord server, then there are a few troubleshooting steps you can try that should get everything up and running.

**Step 1:** Disconnect your Discord, and Patreon account. You can do this from your Patreon [Profile settings](#) page where you'll see the option to disconnect your Discord and Patreon account.



**Step 2:** Log out of Discord. For help logging out of Discord, click [here](#).

**Step 3:** Head back to your [Profile settings](#) and click **Connect** next to Discord.

**Step 4:** Log back in to your Discord account – you should now have your correct role.

### If you still don't have access to the Discord role tied to your Tier:

If you have followed these steps and still don't have access, there may be an issue with how the creator has set up their Discord Bot.

We recommend [reaching out](#) to the creator, to ensure their Patreon Bot is **above** the roles in their Discord server. [Here is an article](#) that will help them out check that their Discord integration is set up properly.

## FAQ

---

**Q: I connected my Discord account to Patreon, but I don't see my creator's server when I log in to Discord. What should I do?**

**A:** If you've connected your Patreon account in your [Profile settings](#) page, we recommend disconnecting and reconnecting Discord from this page. Before disconnecting, log out of Discord completely on your device. Reconnecting will reestablish communication between the two apps.

If you're still not seeing your creator's server, check that you're in the correct Tier for your creator. If you became their patron with the **custom pledge** option, rather than selecting a specific Tier, you'll not be assigned a Discord role, regardless of the amount you're paying.


This section of our help center guide on unlocking posts will help you check which Tier you're in:

[Check that you're in the tier that unlocks that benefits](#)

**Q: How do I know if my creator offers Discord as a benefit for my Tier?**


**A:** Check out their Tiers, and keep an eye out for the Discord logo followed by the text: **Includes Discord rewards** at the bottom of the tier description.

**We are the Champions**  
\$2 or more per creation · only 2 left



**My Champions!** You'll get:

- Access to my exclusive Lens
- A monthly update post on my progress
- Invite to my online karaoke sessions
- A link to my monthly original song
- Lyrics & .wav file

 Includes Discord rewards

**Q: I don't think I have the correct role? I can't remember what role comes with my Tier?**



**A:** If you know that your creator offers Discord, but think that you may be assigned the wrong

role on their Discord server, there a couple things you can do to double check:

1. Head to the [Active memberships](#) tab of your **My memberships page**. Under the **Membership** column, click **more** to see if your creator added the Discord role name to the Tier description.

## Your memberships

[Active Memberships](#)[Billing History](#)[Payment Methods](#)

Creator	Membership	Shipping Address
 Lorelei	<p>\$2 per creation <a href="#">Edit</a></p> <p>Active</p> <p><b>My Champions!</b> You'll get:</p> <ul style="list-style-type: none"><li>• Access to my exclusive Lens</li><li>• A monthly update post on</li></ul> <p><a href="#">more...</a></p>	<p> Your Name <a href="#">Update</a></p> <p>1111 Market St San Francisco, CA 94103 United States</p>

2. If you don't see your Discord role, send your creator a message — they'll know which role you should be assigned. Here's a helpful guide on how to message creators: [How do I message my creator?](#)

### Q: I don't have access to my creator's Discord server, what should I do?

**A:** Disconnect and reconnect your Discord account from the [Apps tab](#) of your profile settings page. More details can be found above, [here](#).

Still need help? [Send us a note](#)



Was this article helpful?

✓ Yes

✗ No

[Return to top](#) 

## Recently viewed articles

[I'm a creator, how do I manage my benefits?](#)

## Related articles

[Why don't I have my Discord role?](#)

[How do I set up Discord roles for my patrons?](#)

[I'm a patron – how do I get my benefits?](#)

[How Do I Get and Use My Audio RSS Link?](#)

[Why was I charged immediately? Will You charge me again?](#)



**About**

**Careers**

**Create on Patreon**

**Brand**

**Press**

**Partners**

**Sitemap**

**Creator Blog**

**Creator Guides**

**Community Guidelines**

**Privacy Policy**



© 2018 Patreon, Inc.



